



EASY READ COMPLAINTS

HOW TO FILE A COMPLAINT OR
GIVE FEEDBACK?

EASY READ DOCUMENTS



This document is to help you give us your **Feedback.**



You have the right to speak about what makes you unhappy or what is not working for you



You can talk to us - **daaccs** -
on **02 8004 8412**



You can ask someone **you trust** to help you talk to us.



You can ask an **Advocate** to help you. An **Advocate** is someone who can stand beside you and speak up for you. They know what is important to you and have your best interests in mind.



Not sure who to you call to help. You can call **ADACAS** they will help you find someone, **02 6242 5060**.

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We acknowledge your feedback and work with you to resolve matters, wherever possible.



We respect your **privacy**.
We will keep anything you say **private**.



If you feel you have not been heard.
You can call:
NDIS Commission
1800 03 55 44 (This is a free call from landlines)